

HOLLANDSE CLUB

Bye-Law Amendments (30 June 20)

On review by the Main Committee, the following significant revisions, clarifications, and additions (in blue) have been agreed to the Club's Bye-Laws:

COACHING STAFF

- a) Members are required to use the coaching services provided by the Club or its partners and may not invite their own personal coaching staff to train with them.

COMPLAINTS, SUGGESTIONS & FEEDBACK

- a) Feedback forms are available at the Reception or may be emailed to: suggestions@hollandseclub.org.sg.
- c) Any complaints are to be addressed written to the attention of the Main Committee (main.committee@hollandseclub.org.sg) or the General Manager (gm@hollandseclub.org.sg).

DOMESTIC HELPER

- a) Domestic Helpers are only allowed on the HC's premises in cases where:
 - i. [parents are unable to accompany their children.](#)
 - ii. they are attending classes or activities, which have been specifically organized for Domestic Helpers at the HC, and only with the consent and prior knowledge of the Member, or
 - iii. they are accompanied by Member(s) during special private events, such as birthday parties.
 - iv. [exceptional circumstances prevail, and the express permission of the General Manager has been granted.](#)
- b) Domestic Helpers are allowed to place orders on Member's accounts at the express permission of the Member [but must show their Domestic Helper's card accordingly.](#)

DRESS CODE

- a) Members and Guests are expected to be dressed in a manner appropriate to the occasion or event intended or the facilities used in the HC.
- b) Bathing attire is not to be worn anywhere except in the swimming pool area and changing rooms.
- c) [Members and Guests are expected to be fully dressed when dining in the Club's restaurant or bar.](#)
- d) Members who have been involved in sports activities and are perspiring are to shower before entering the Bar or any of the indoor venues.
- e) HC reserves the right to deny entry to anyone not dressed appropriately or to ask them to leave.

FOOD AND BEVERAGE

- a) No food or beverage bought outside the premises of the HC can be consumed on the HC premises without the prior approval of the General Manager/ Main Committee/ Outsourced vendor.

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- b) Members who have complaints about food or beverage should direct their comments to the Outsourced vendor or the General Manager. (see also “Complaints”)
- c) Children under the age of 11 years are not permitted to sign for purchases against the account number of their parents or any other Members.
- d) No glassware is allowed poolside; Members are to be reminded to tell the service staff of their location when ordering, so an appropriate vessel can be provided.

GUESTS

- a) A Guest of the HC is any person, adult or child, who is not a Member or Member of staff of the HC.
- b) All Guests must be introduced at the HC by a Member, registered by signing in at reception. Photo id must be provided by the guest.
- c) Guests must be accompanied by the Member at all times (even when using the facilities).
- d) Persons residing in Singapore can only be introduced a total of once per month to use the HC’s facilities.
- e) Persons not residing in Singapore can be introduced for up to 14 days per calendar year to use the HC’s facilities. The days do not have to be consecutive.
- f) The maximum number of Guests who can be introduced to make use of HC’s facilities is 3 adults and 4 children per Membership per day.
- g) With the exception of the pool, a maximum of 3 guests may use the facilities at one time.
- h) Particulars of all Guests must be entered in the Guest registration facility provided at Reception.
- k) All fees will be charged to the Member’s Account or paid in cash directly by the Member or Guest.
- l) Members are responsible for the behaviour of and payment by their Guests.
- m) Members have priority rights to use facilities over Guests, but only until booked time has not yet commenced.
- n) When Members are expecting guests as attendees of private events (e.g. birthday parties) the General Manager must be informed in advance of the number of guests expected.

No fees are required to bring Guests into the Club to use the Restaurant or Bar or to attend an event where a non-Member ticket has been purchased. Fees are payable however for guests to use the Club’s leisure or sporting facilities (kids’ club/ pool/ gym/ multi-purpose court/ playground, squash & tennis courts):

Guests	Weekday	Weekend/Public Holidays
Adult	\$10	\$15
Child	\$5	\$10

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GYMNASIUM

- a) The gymnasium will be open as advertised on the Club's website.
- b) Children under the age of 13 are not allowed to access the Gymnasium, **unless supervised by a Personal Trainer employed through the Club.**
- c) Children between 13 and 15 years of age are allowed in the gym **with parental supervision. They may use the cardiovascular fitness equipment, but they may not use any weights unless supervised by a Personal Trainer employed through the Club.**
- d) All persons using the Gymnasium are expected to be properly attired **and must wear appropriate footwear.**

KIDS' CLUB

- a) The opening hours of the Kids' Club will be communicated via the HC's website.
- b) Children between the age of 3 - 11 years are permitted to use the Kids' Club.
- c) **Children between the age of 1 - 3 years are permitted to use the Kids' Club under parental supervision, between 9am - 12pm.**

MEMBERSHIP CARDS

- a) Each Member and their child(ren) 11 years or older will be issued a Membership card.
- b) Members **must show their Membership Card on arrival at the Club and when requested to do so by any authorised person.**
- c) Membership checks will be carried out from time to time.
- d) Upon placing orders for food and beverage or when attending classes or activities Members must show their Membership cards.
- e) Domestic Helpers can be provided with a Supplement Membership card at the specific authorisation of the Member. (See also "Domestic Helper")
- f) **Replacement cards may be issued at \$15 per card.**

SCOOTERS AND SKATEBOARDS

- a) Scooters, roller skates or skateboards **may not be used in the HC. The items must be parked outside the Club or stored in a cupboard by Reception on arrival.**

SELLER'S LIST

- a) The HC shall keep a list of **Ordinary (Lifetime Transferable) Memberships** for sale as applicable. The names on the Seller's list shall be entered in order of receipt of application.
- b) Members are free to agree to sell their transferable memberships themselves with Buyers, subject to the following conditions:
 - I. Their membership has to be active.
 - II. Their account has to be in good standing.
 - III. The Member has to be residing in Singapore or **classified as an 'Absent Member.**

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- IV. A minimum transfer fee must be paid to the Club of 25% or \$1250, whichever is the greater, unless determined otherwise by the Main Committee.

SIGNING OF BILLS

- a) All transactions within the HC must be paid by signing of bills on presentation of a Membership card.
- b) Any Member wishing to leave their bill open must leave their Membership card as a deposit for collection when the bill is signed and closed.
- c) The Principal Member is responsible for payment of all bills signed by Members of their family, Guests or their Domestic Helper holding supplementary cards.

TENNIS COURTS

- a) The tennis courts will be open during the hours as set by the Main Committee.
- b) The opening hours will be published on the Club's website.
- c) Only Members are allowed to book the tennis courts. Reservations may not be made on behalf of other Members.
- d) Courts can only be booked for a continuous or total period of a maximum of two hours per day per Membership.
- h) Individuals of 16 years of age or over are considered senior players. All others are junior players.
- i) Only senior players can reserve the courts personally. Junior players can only reserve the courts with parental permission.
- n) When no player is on court 10 (ten) minutes after the commencement of the booked period, the court will be forfeited and opened to any player next on the waiting list.
- t) No professional coaches are allowed on court, other than those employed by HC.

TRIAL MEMBERS

- a) All Trial Members enjoy temporary Membership status of HC, and as such are required to comply with the Club's Rules and Bye-Laws.
- b) Notwithstanding a), Trial Members are not allowed to invite Guests to the Club.
- c) Trial Members may only enjoy one period of trial Membership of the Club per year.

A full copy of the Bye-Laws is available to read at:

<https://www.hollandseclub.org.sg/membership-details>



C E LLEWELLIN-DAVIS
General Manager